

Get It Done Mum Relight Your Fire Nature Retreat - Terms and Conditions

The following booking conditions, together with the information set out on the relevant Retreat page of the Get It Done Mum website will form the contract between you and Get It Done Mum for your retreat experience.

In this contract a reference to "you" and "your" include the lead-named person on the confirmation invoice (who must be at least 18 years old at the time of booking) and all persons on whose behalf a booking is made.

We are Get It Done Mum Ltd located in Masterton, Aotearoa/NZ, hosting a retreat in Aotearoa/NZ at the location of Wairarapa in the Lower North Island during the dates September 20th - September 23rd, 2019.

1. Definitions

In this agreement the following definitions apply unless the context requires otherwise:

“Meeting Point” - means the place specified by us in the Retreat Pack as the place we will meet and start your Retreat.

“Start Date” - means the date on which we meet to start your Retreat

“Retreat” - means the retreat organized by Janine Ogg and Jo Foster (Owners of Get It Done Mum)

“Retreat Pack” - means whatever documents we send to you in hard or soft copy to provide information about your Retreat.

“The Client” - Means “you” in this agreement and includes the lead-named person on the confirmation invoice (who must be at least 18 years old at the time of booking) and all persons on whose behalf a booking is made.

2. What is in the retreat?

The following items are included:

- Pick up from Matarawa train station on the Start Date and drop off at the Train Station to return to Wellington on the End Date.
- Accommodation and all meals

-Yoga and Relaxation services. Get It Done Mum reserves the right to modify, remove or change elements of the package and will notify of any changes before the start of your retreat.

-Group coaching services provided by Janine Ogg and Jo Foster (Retreat hosts).

- All excursions planned while in the Wairarapa. Get It Done Mum reserves the right to modify, remove or change elements of the package and will notify of any changes before the start of your retreat, or at the retreat.

The following items are not included:

- Round trip flights to and from Wellington Domestic and International Airport.

- All other costs incurred before you are picked up from Matarawa train station and after you return to the departure point.

- Travel insurance or any other insurance personal to you

-Passport and visa costs

-Food and drink over and above what we include in the Retreat

3. Booking your Retreat

You can book the Retreat at any time after our sales page has launched. If you are utilising a payment plan, the first payment installment is required to confirm your spot. If you are paying in full, the full payment amount is required to confirm your spot (\$1497 NZD Queen Room, \$1397 NZD twin share, or \$1297 NZD for a shared room).

Your booking is not confirmed until we receive payment and our team confirms your booking via email. When we receive your down payment, we will send you a confirmation email which confirms your booking. The contract between us comes into existence at that time. You undertake to pay for the retreat you have booked and we undertake to provide you with the retreat we describe on our website.

Based on the Payment Option you choose, by booking the retreat you agree to pay one of the following options below:

1. One single payment of \$1497 NZD (Queen Room) \$1397 NZD (twin share) or \$1297 NZD (shared room).

2. A first installment to confirm your booking with 3 monthly payments to follow - starting 30 days after the first payment is processed (payment plan only available until June 15th 2019).

In total there are 4 payments on the payment plan - \$349 NZ x 4 for a shared room, \$375 NZ x 4 for a twin room and \$399 NZ x 4 for the Queen Room.

If you make a booking on behalf of others as well as yourself, we shall take it that you have the authority of each of those other people to enter into the contract on the basis of these booking conditions and that you and they have agreed to be jointly and severally liable to us.

If we are unable to accept your booking for any reason, we will of course return your payment to you immediately.

For bookings made within 2 weeks of departure, we require full payment at the time of booking to secure your spot.

4. Payment

You can pay via Paypal using Debit or Credit Card. PayPal accepts all major credit cards from Visa, Mastercard, American Express and Discover.

You also have the option to pay directly via your PayPal account for both the payment plan and pay in full option.

The last date for payment of the balance of the cost of your Retreat will be due before the Retreat Start Date.

If you do not pay us before the last date for payment, we reserve the right to treat your booking as cancelled. If we do that, you accept that all sales are final and no refunds will be given.

5. Changes/Cancellations/Refunds

Only the person who made a booking may cancel. The cancellation takes effect from the date at which an email notification reaches us at hello@getitdonemum.com.

There are no refunds on retreat bookings, however your booking is transferable and may be used by another party if all payments are complete. If this is your situation, please contact hello@getitdonemum.com.

Get It Done Mum encourages you to explore travel insurance in the event of an emergency, you may be able to have your retreat booking costs covered. If circumstances force you to leave the Retreat early, you will have to bear any additional costs yourself.

6. Booking and Retreat Conditions

The client shall keep all fixtures, fittings, furniture and effects of the Adventure Centre where the retreat will be held at (the Meeting Point) in a clean and good condition and shall replace any articles, which are destroyed, damaged or missing with articles of a similar kind and of equal value.

Get It Done Mum reserves the right at its sole discretion to terminate use of the property or any of its facilities by the client in the event of any breach of these terms and conditions.

The client will be required to vacate the property and Get It Done Mum shall not refund payment or accept any consequential liability damages or loss. The client must comply fully with any and all health and safety regulations introduced by Get It Done Mum. The client must ensure that he/she is medically and physically fit and able to travel, use the facilities and participate in all activities. Clients who have injuries or illnesses are advised to seek doctor's advice if practicing yoga.

Get It Done Mum is not liable for any injuries to the client in participation in activities (on or off site). You need to have your own travel insurance and bring the details with you in case of an emergency. You should also check with your doctor that you are sufficiently fit and healthy to undertake yoga classes and any other physical activity we have arranged.

A client must always inform the teacher/instructor of any previous injuries. If you experience any injury or discomfort during any activity organized for you, then you must desist immediately and advise your host accordingly.

7. Changes and cancellations by us

We reserve the right to change travel and retreat arrangements. This is necessary because coordinating retreats involve variables which are outside our control, including the weather. We shall tell you about small changes before departure.

If we think a necessary change is important, we will tell you about it as soon as we can.

We are not liable to you in any circumstances for loss or damage or loss of your holiday when:

-Unusual and unforeseeable circumstances arise which are beyond our control, the consequences of which we could not have avoided even with all due care; or

-The change is not significant. We are not liable to pay you any additional travel or any other costs, expenses or losses which you incur as a result of any change or cancellation by us, such as changes to times of connecting flights or other travel arrangements; or

-Any transport, e.g. flight, or additional costs or payments made by you in relation to your booking.

8. Passport and Visa Requirements

Many visitors don't need to apply for a visa to come to New Zealand.

To find out if you need a visa or not to attend our retreat [click on this link](#)

If you don't need a visitor visa before you arrive, you'll still need to give information to border officials about why you are visiting.

You can find more information about [arriving in NZ at this link](#).

You need to be able to prove that you:

- Have a ticket out of New Zealand, and
- Enough money to live on while you're here.

Remember to apply for any necessary visa in good time.

9. Retreat Information

Before the Start Date we shall send you a pack of information relating to your Retreat via email provided at booking. This information will include:

Location of Meeting Point and approximate time of meeting

Any important details relevant your Get It Done Mum Retreat.

10. Accommodation

Please note that Thrive Adventure Centre is based on twin and shared-room occupancy. If you book a twin-share, you will be required to share a room with 1 other individual attending the Retreat. If you book one of the shared rooms, you will be required to share a room with 3-4 other individuals.

If you prefer your own room, there is one queen room available to book. If the Queen room is unavailable and you are uncomfortable sharing a room with another individual, please do not attend the retreat.

The Retreat is located in the Wairarapa Valley in the Lower North Island of New Zealand. Exact address will be provided to you approximately 2 weeks prior to departure.

11. Limitations on our liability

We want you to enjoy a wonderful retreat with Get It Done Mum. We shall do our best to make your Retreat special for you. Nonetheless, we must make clear the limitations in law. We are not liable to you for:

Any event which happens before you board our transport at the Meeting Point or after you leave our transport at departure;

Any problem arising from your failure to reach the Meeting Point on time, for whatever reason (though we would do our best to help you in any way we reasonably could);

The quality of the yoga teaching, or workshops you experience on your Get It Done Mum Retreat;

Any aspect of goods or services you buy or accept other than those arranged by us;

Medical problems or physical difficulties, even if you have told us about them in advance;

Medical emergencies;

Your own carelessness or negligence in any aspect of your behavior whilst with us;

Changes we reasonably make to an itinerary or to accommodation or any other aspect of the management of a Retreat;

Problems or issues which we could have resolved whilst on an excursion or activity, but which you raise only after your return;

Injury, illness, death, loss (including loss of enjoyment or possessions), damage, expense, cost or other sum or claim of any description whatsoever which results from either;

Services we have not provided. The services and features included in your Retreat are those specified in the Retreat Pack. If you choose to buy other goods or services during your holiday, those are not part of the package we provide, even if arranged at your request through our Retreat leaders. Accordingly we are not liable to you for any happening in connection with that service or those goods.